

NICK GERALD WAHAYNA TABAT

SOFTWARE & WEB DEVELOPER

✉ nickgeraldtabat@gmail.com

📍 San Jose Del Monte Bulacan City

PROFESSIONAL EXPERIENCE

■ March 2025 - June 2026

Synect | Independent Contractor| Remote

QA Automation Engineer

- Developed and maintained automated Playwright and Selenium test suites for web applications.
- Performed regression, UI, integration, API, and end-to-end testing across staging and production environments.
- Validated API requests and responses to ensure data accuracy, integrity, and proper integration between backend services and client applications.
- Investigated automation failures, application defects, and deployment issues by analyzing logs, reproducing issues, identifying root causes, and implementing fixes.
- Tested and validated airport digital signage applications, ensuring accurate content scheduling, media playback, device communication, and synchronization across display networks.
- Supported deployments, server configuration changes, production troubleshooting, and post-release validation to ensure stable and reliable system performance.

■ Sept 2022 - Feb 2025

US and UK Companies | Independent Contractor | Remote

Web & CMS Developer

- Managed and maintained 30+ live client websites in WordPress, in a fast-paced agency and client environments
- Worked extensively in Elementor across multiple production WordPress sites, implementing updates, fixes, landing pages, and performance improvements without disrupting live operations
- Diagnosed and resolved live-site issues involving plugins, layouts, responsiveness, forms, DNS, hosting, SSL, and third-party integrations
- Improved existing builds pragmatically by optimizing speed, SEO, mobile responsiveness, and UX without unnecessary rebuilds
- Handled ongoing maintenance, content updates, troubleshooting, and emergency fixes across multiple client websites simultaneously
- Managed hosting, deployments, cPanel configurations, domain setup, and production support tasks independently
- Delivered client-requested changes with minimal supervision while maintaining site stability and consistency
- Managed and resolved client support tickets, website change requests, and urgent production issues within fast-paced workflows
- Worked daily within live production environments where stability, responsiveness, and minimal downtime were critical

TECHNICAL SKILLS

CMS & Web Platforms

- WordPress
- GoHighLevel
- Shopify
- Squarespace
- Wix

Web Technologies

- HTML
- CSS
- JavaScript
- PHP
- TypeScript
- C#
- Node.js
- React

Hosting & Infrastructure

- cPanel
- DNS Management
- SSL Configuration
- IIS

Development & Testing

- Playwright
- Selenium
- REST APIs
- Postman
- Swagger/OpenAPI

Version Control & Collaboration

- Git
- GitHub
- Bitbucket
- Jira
- Monday.com
- YouTrack
- Trello

July 2021 – Aug 2022

Salary.com | Remote | Full-time

Software Developer

- Developed and maintained internal software systems and web applications
- Diagnosed and resolved production issues, improving system reliability and performance
- Collaborated with cross-functional teams to implement new features and workflow improvements
- Conducted testing, debugging, and code reviews to maintain software quality

March 2020 – June 2021

Alorica | Onsite | Full-time

Operations Customer Service Representative

- Resolved account, billing, and technical issues for Verizon Wireless customers over live chat, including connectivity problems, service interruptions, and device concerns.
- Diagnosed issues through targeted questioning and walked customers through step-by-step troubleshooting.
- Verified customer identity and followed security protocols before making account changes.
- Logged each case in the ticketing system issue, steps taken, resolution, and any follow-up needed.
- Escalated complex cases to the right team with clear notes so nothing got lost in handoff.
- Handled multiple chats at once while hitting response-time, accuracy, and satisfaction targets.
- Stayed calm and clear with irate customers, translating technical issues into plain language.

BULACAN STATE UNIVERSITY

- Bachelor of Science in Information Technology
- Associate in Computer Technology

FEATURED WEB PROJECTS

WordPress (Elementor)

- cmoclinics.com
- gatewaygears.com
- builderleadconverter.com
- bcbsystems.co.uk
- ksquaredconstruction.com
- lendahire.com
- jennyhillierslt.com
- jetsethomewatch.com
- customcreationsbuilding.com

WordPress (Divi)

- kashicustom.homes
- homemattersdb.com
- characterhomeservices.com

WordPress (Kadence)

- denissemarie.com

Shopify

- anytimebaseballsupply.com
- asphaltindustrial.com

Wix

- rejuviventureevents.com

Squarespace

- bgelderlaw.com

Custom Web Application

- techjobs.ph
- (React · Vite · Tailwind CSS)